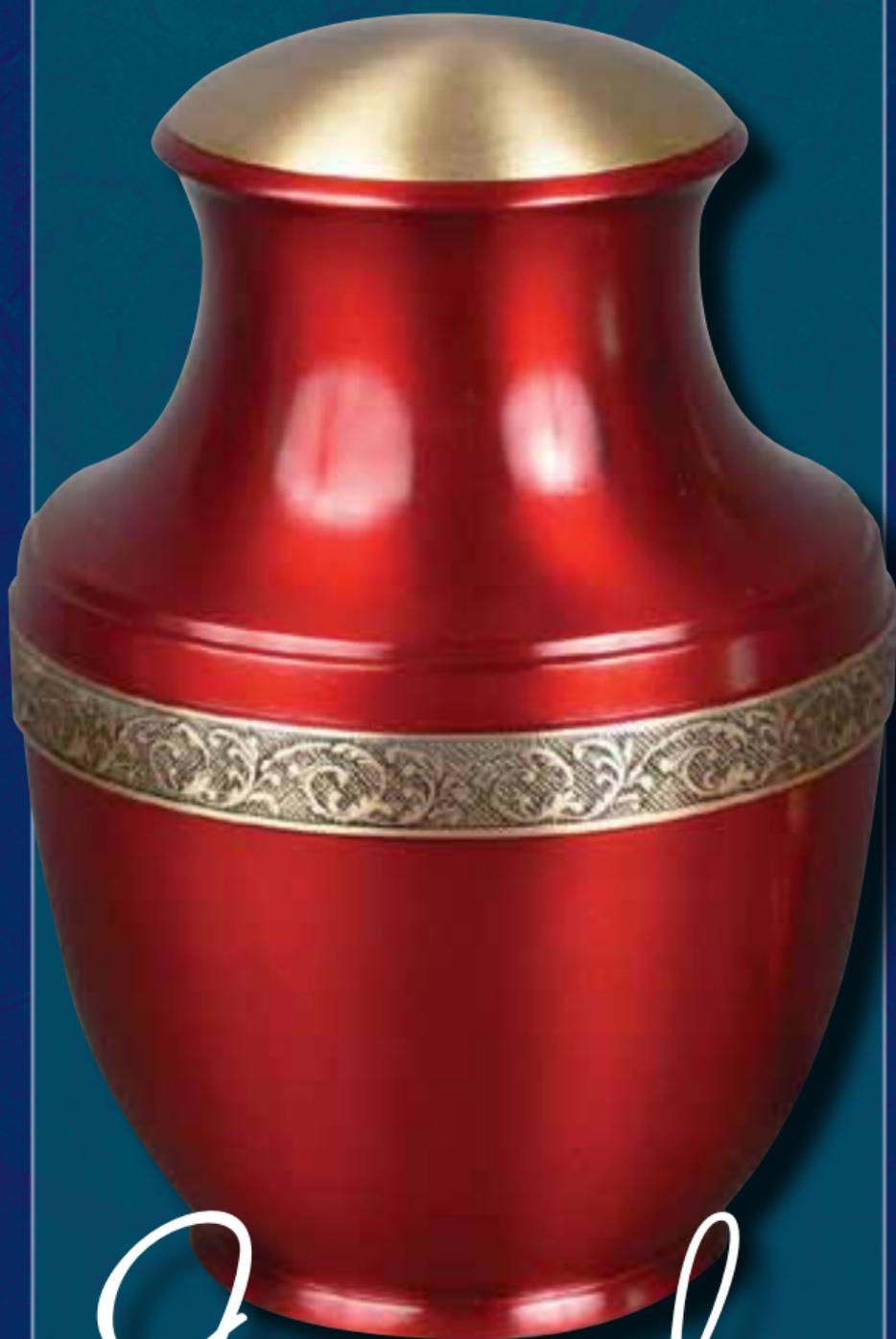


*Cremation*  
WITH  
**CONFIDENCE**<sup>TM</sup>

**Our 10-Step Cremation Process**



*Macy & Son*  
*Funeral Directors*



*“We believe in our cremation process so much, that we exclusively offer the Cremation with Confidence™ Guarantee.”*



*We understand, due to the public’s growing concern about cremation ethics, that those who choose cremation might have doubt about the process and procedures of the crematory.*

*Our 10-step cremation process guarantees that your loved one never leaves our care and that the cremated remains returned to you are those of your loved one.*

*This brochure will help answer any questions you may have about our 10-step cremation process, and the commitment we have to every family we serve.*

## *One...* **Code of ethics.**

Macy & Son Funeral Directors adhere to a strict code of ethics and procedures while your loved one is in our care. We uphold these standards by utilizing our on-site crematory. All of your services are handled and managed by our certified staff to ensure continued quality and to guarantee that the cremated remains you receive are those of your loved one.

## *Two...* **Safeguarding personal identity.**

A personal identification band, to ensure security, is placed on your loved one at the moment your loved one is transferred into our care.



## *Three...* **Unique tracking system.**

Upon arrival, your loved one is logged into our tracking system and assigned an identification number. This number is used to track every phase of the cremation process. This identification number is also reflected on your copies of the State of Oregon Certificate of Death from the State vital records department. Personal belongings are catalogued and placed in a secure area for their return to the family.

## *Four...* **Family identification.**

Our staff will bathe and dress your loved one in the clothes provided by the family or a gown we provide. Then, we will ask you, or a representative, to positively identify him or her prior to cremation. Immediate family may have up to one hour for a private visitation prior to the cremation. Arrangements can be made to witness the cremation if desired. (See recommendation of Funeral Director)

## *Five...* **Checks and balances to ensure correct paperwork.**

Two of our licensed staff members will review all cremation paperwork and permits. This is to ensure all authorizations and permits have been received and properly documented.



*Six...*  
**Cremation log book.**

Immediately prior to the cremation process, your loved one is taken to the cremation chamber and their personal identification is noted in the cremation log book. The log shows the name of the individual, date of the cremation, identification number, and crematory operator's name. Our crematory log is dated and initialed by a cremation technician before the cremation.

*Seven...*  
**Details during the cremation.**

The crematory checklist and identification card are placed on the outside of the cremation chamber before the cremation process.

*Eight...*  
**Details after the cremation.**

After the cremation is complete, the cremated remains are placed into a temporary urn that is suitable for transportation, unless other urn is chosen.

*Nine...*  
**Return of the cremated remains.**

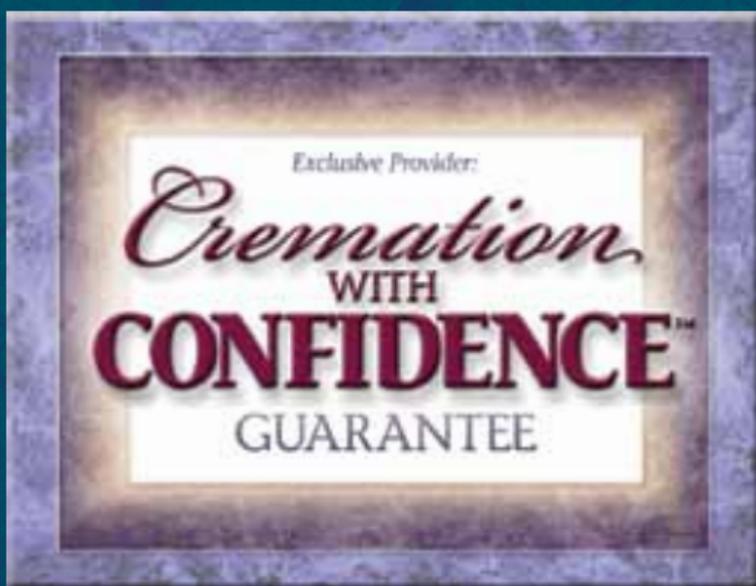
Our staff will notify you to schedule a time for receipt of the cremated remains. At the funeral home, we can provide a dignified setting in which to receive the urn, where you may spend a few moments, privately, in quiet reflection. Or, we can arrange hand delivery of the urn to your home in the local area.

*Ten...*  
**Celebration of life.**

We will assist in planning a funeral or memorial service either before or after the cremation, which will appropriately celebrate the life of your loved one. A meaningful ceremony provides an opportunity for family and friends to pay tribute to your loved one and to share the memories of a lifetime.

Call us today to ensure your family receives the

*Cremation*  
WITH  
**CONFIDENCE™**  
GUARANTEE



*Macy & Son*  
*Funeral Directors*

135 N.E. Evans  
McMinnville, OR 97128

**503-472-6151**

**[www.macyandson.com](http://www.macyandson.com)**